



Information for our valued guests on COVID-19

Dear guest,

We are very pleased to welcome you to our Hotel Schweizerhof Luzern. To avoid any risk of dissemination to other guests and our employees, we ask you to refrain from staying with us if you have flu symptoms.

The Hotel Schweizerhof Luzern has a protection concept and sets the following measures, among others:

- Increase cleaning and disinfection measures by our housekeeping team in our guests' rooms and public areas (disinfection of all door handles, showerhead, water tabs, TV remote controls, room telephone, elevator buttons, toilets, working desk, etc.).
- Training of all employees in regard to our protection concept and personal prevention measures such as personal hygiene (washing of hands) and frequency of use of disinfection products.
- Setting up disinfection dispensers for our guests in public areas.

Take care of your health and protect others by doing the following:

- Maintain at least 1,5 meters distance to other guests and employees.
- Wash your hands with soap regularly and thoroughly.
- Cough and sneeze in a handkerchief or in the crook of your arm.
- Stay at home if you have any symptoms.
- Please avoid cash if possible.

If required, we will be happy to provide you with protective gloves and hygiene masks (available at reception, free of charge during your stay at the hotel).

We thank you for your comprehension. If you have any further questions, please do not hesitate to contact us.

Kind regards,

Your Hotel Schweizerhof Luzern

